

GENERAL FUND BUDGET

PUBLIC FACILITIES DIVISIONS

DEPARTMENTAL SUMMARY

PUBLIC FACILITIES IN THE STAFFING MATRIX

STATE & LOCAL ELECTORAL MANDATES	CORE OPERATIONS	ESSENTIAL SERVICES TO SUPPORT CORE OPERATIONS	QUALITY OF LIFE	NON- ESSENTIAL SERVICES
Board of Education (0)	Building & Zoning (18)	Archives (.5)	Department on Aging (6)	Airport (14)
City Clerk (5)	Economic & Community Development (22)	Central Grants (6)	Employee & Organizational Development (0)	Arena at Harbor Yard (0)
Ethics Commission (0)	Education & Nutrition (2,362)	City Attorney (21)	Health & Social Services: Communicable Disease, Laboratory, Clinics, Parent Aide Program (7)	Beardsley Zoo (13)
Legislative Council (2)	Environmental Health & Licensure, Lead Prevention, Housing Inspections (9), Sanitation (35)	Finance (18.5)	Human Services (2)	Captain's Cove (0)
Mayor/CAO (11)	Fire (310)	Health Administration (2)	Libraries (52)	Fairchild Wheeler Golf Course (3)
Registrar of Voters (5)	Personnel Services: Civil Service, Benefits, Human Resources, Labor Relations (21)	Information Technology (14), CitiStat (5), Minority Business Resource Center (1)	Lighthouse Program (4)	Harbor Yard Stadium (0)
Town Clerk (7)	Police (486), Harbormaster (1)	Office of Policy & Management (5.5)	Persons with Disabilities (0)	Miscellaneous properties under 10,000 SF (0)
Vital Statistics (5)	Roadway, Facilities, Parks & Fleet Maintenance (103)	Public Facilities Administration (16.5), Engineering (6)	Parks & Recreation Administration (7)	Print Shop (7.5)
	EOC (60)	Purchasing (6) Tax Assessor, Collector, and Treasurer (33)	Veterans Affairs (1)	Weights & Measures (2)
198.5 PUBLIC FACILITIES WORKFORCE		5.34%		
0	139	22.5	7	30
3714.5 TOTAL GENERAL FUND WORKFORCE				
35	3,426	135	79	39.5
PUBLIC FACILITIES PERCENTAGE OF GENERAL FUND WORKFORCE				
0.00%	3.74%	0.61%	0.19%	0.81%
PERCENTAGE OF PUBLIC FACILITIES WORKFORCE DELIVERING MANDATED, CORE & CORE-SUPPORTIVE OPERATIONS:				
81.36%				

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	FY 01-02	FY 02-03	FY 03-04	FY 04-05	FY 05-06	FY 06-07	FY 07-08	FY 08-09	FY 09-10	Staffing
	Total	Budget	Proposed	History						
PUBLIC FACILITIES										
CONSTRUCTION SERVICES	9	0	0	0	0	0	0	0	0	
MAINTENANCE	41	39	38	37	34	34	34	37	31	
MUNICIPAL GARAGE	8	8	9	11	10	10	10	10	10	
PUBLIC FACILITIES ADMINISTRATION	13	12	13	16	15	15	15	17	16.5	
ROADWAY MAINTENANCE	51	48	48	47	45	43	43	43	45	
SANITATION / RECYCLING	36	36	36	36	36	36	36	36	34	
TRANSFER STATION	1	1	1	1	1	1	1	1	1	
Subtotal: Public Works	159	144	145	148	141	139	139	144	137.5	
RECREATION	4	4	3	2	3	3	3	3	3	
PARKS & REC. ADMINISTRATION	4	4	4	4	6	6	6	5	4	
PARKS	28	25	25	26	23	23	23	17	17	
BEARDSLEY ZOOLOGICAL GARDENS	13	13	13	13	13	13	13	13	13	
FAIRCHILD WHEELER	0	0	1	2	2	2	3	3	3	
CAROUSEL	0	0	0	0	0	0	0	0	0	
Subtotal: Parks & Recreation	49	46	46	47	47	47	48	41	40	
SIKORSKY MEMORIAL AIRPORT	21	15	15	15	15	15	15	15	14	
CITY ENGINEER	9	7	6	6	6	6	6	5	6	
HARBOR MASTER	3	2	1	1	1	1	1	1	1	
Subtotal: Transportation	33	24	22	22	22	22	22	21	21	
Subtotal: Public Facilities	241	214	213	217	210	208	209	206	198.5	
PUBLIC FACILITIES % of TOTAL WORKFORCE (EXCLUDING BOE)	14%	14%	14%	14%	14%	14%	14%	14%	15%	

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PUBLIC FACILITIES EXPENDITURES 2004-Present

PUBLIC FACILITIES	ORG	BUDGET 2004	ACTUAL 2004	BUDGET 2005	ACTUAL 2005	BUDGET 2006	ACTUAL 2006	BUDGET to ACTUAL
AIRPORT	1175	1,022,203	941,323	995,006	882,903	971,298	936,483	
CONSTRUCTION MGMT	1180	-	217,580	-	272,223	-	309,467	
ENGINEERING	1185	391,028	364,308	398,709	364,414	379,281	331,391	
HARBORMASTER	1190	57,402	62,220	58,549	58,550	58,550	58,775	
LANDFILL	1195	34,355	13,441	17,521	15,420	67,750	65,291	
MAINTENANCE	1200	8,366,391	7,853,044	8,237,512	8,418,045	8,409,794	8,624,811	
MUNICIPAL GARAGE	1205	1,235,713	1,207,924	1,332,519	1,304,154	1,349,961	1,448,525	
PUBLIC FACILITIES	1215	681,160	622,686	846,075	838,920	818,129	813,786	
ROADWAY	1220	2,290,686	2,423,352	2,443,385	2,658,656	2,316,032	2,129,897	
SANITATION	1225	5,979,064	5,943,757	6,252,368	6,089,952	6,317,211	6,551,682	
TRANSFER STATION	1230	1,422,271	1,546,810	1,736,841	1,671,157	1,769,918	1,723,224	
RECREATION	2050	771,577	589,813	693,745	707,816	717,383	734,561	
PARKS ADMIN	2055	441,354	438,829	530,745	552,242	520,710	511,245	
PARKS	2056	1,933,925	1,957,608	2,133,941	2,077,482	2,092,275	2,039,318	
ZOO	2060	874,309	759,962	874,320	906,999	930,898	953,627	
GOLF COURSE	3310	871,720	928,836	946,653	1,020,276	1,061,218	1,108,001	
CAROUSEL	4205	30,547	5,566	64,260	27,251	68,620	59,471	
TOTAL PF EXPENDITURES		26,403,705	25,877,059	27,562,149	\$ 27,866,462	\$ 27,849,028	\$ 28,399,556	
TOTAL BUDGET		\$ 413,811,558	\$ 425,996,538	\$ 427,913,388	\$ 442,201,351	\$ 443,056,249	\$ 452,857,698	
PF PORTION OF TOTAL BUDGET		6.38%	6.07%	6.44%	6.30%	6.29%	6.27%	
PF BUDGET VARIANCE			-2.04%		1.10%		1.98%	
OVERALL BUDGET VARIANCE			2.86%		3.34%		2.21%	

PUBLIC FACILITIES	ORG	BUDGET 2007	ACTUAL 2007	BUDGET 2008	ACTUAL 2008	ADOPTED 2009	FORECAST 2009	BUDGET to ACTUAL
AIRPORT	1175	1,025,402	978,219	1,048,509	1,004,113	1,206,113	1,095,493	
CONSTRUCTION MGMT	1180	-	388,215	-	721,787	-	-	
ENGINEERING	1185	386,733	404,770	422,174	430,225	403,371	370,842	
HARBORMASTER	1190	58,550	57,789	65,260	60,240	70,774	54,986	
LANDFILL	1195	67,750	61,836	67,750	66,401	-	-	
MAINTENANCE	1200	9,043,168	9,111,671	9,928,116	9,934,627	10,886,737	10,672,141	
MUNICIPAL GARAGE	1205	1,553,750	1,574,346	1,671,777	1,776,533	1,899,518	1,965,521	
PUBLIC FACILITIES	1215	818,129	914,730	942,652	906,372	13,206,243	13,144,436	
ROADWAY	1220	2,414,754	2,393,659	2,380,487	2,319,810	3,026,631	3,189,280	
SANITATION	1225	6,630,910	5,937,492	6,412,674	6,063,939	6,683,128	8,533,933	
TRANSFER STATION	1230	1,999,679	1,865,083	2,140,319	1,758,967	2,300,484	2,297,625	
RECREATION	2050	717,783	804,832	762,743	887,091	837,288	858,605	
PARKS ADMIN	2055	532,084	409,203	326,083	268,157	375,084	229,479	
PARKS	2056	2,146,652	2,192,040	2,229,001	2,219,604	2,218,474	2,213,625	
ZOO	2060	1,084,882	1,087,390	1,158,536	1,136,739	1,353,333	1,377,286	
GOLF COURSE	3310	1,097,965	1,054,325	1,130,454	1,242,953	1,269,246	1,272,784	
CAROUSEL	4205	-	-	-	-	-	500,000	
TOTAL PF EXPENDITURES		\$ 29,578,191	\$ 29,235,600	\$ 30,686,535	\$ 30,797,558	\$ 45,736,424	\$ 47,776,036	
TOTAL BUDGET		\$ 444,433,434	\$ 453,169,874	\$ 492,348,969	\$ 475,100,750	\$ 492,348,971	\$ 480,983,875	
PF PORTION OF TOTAL BUDGET		6.66%	6.45%	6.23%	6.48%	9.29%	9.93%	
PF BUDGET VARIANCE			-1.16%		0.36%		4.46%	
OVERALL BUDGET VARIANCE			1.97%		-3.50%		-2.31%	

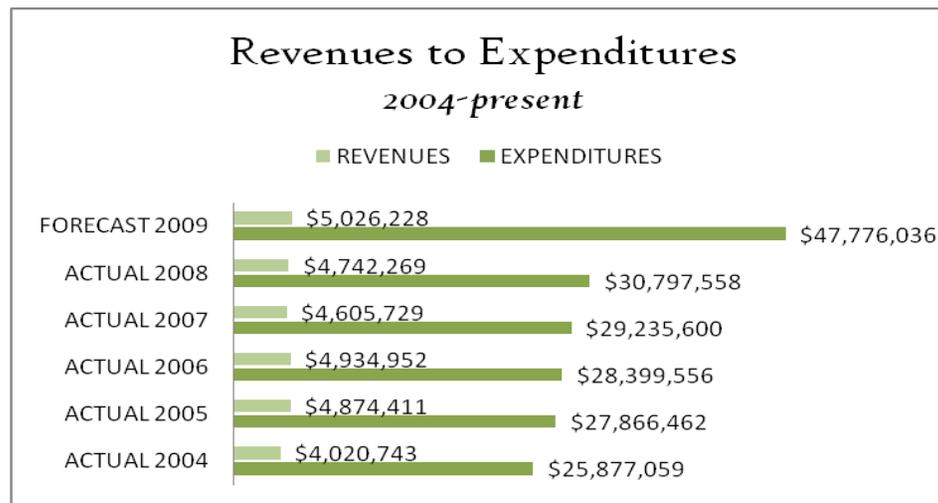
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PUBLIC FACILITIES REVENUES *2004-Present*

PUBLIC FACILITIES REVENUES	ACTUAL 2004	ACTUAL 2005	ACTUAL 2006	ACTUAL 2007	ACTUAL 2008	ADOPTED 2009	% of PF revenues
AIRPORT	814,147	942,488	1,016,260	955,344	936,483	1,025,671	20.41%
CONSTRUCTION MGMT			-	-	-	-	
ENGINEERING	4,371	4,164	4,751	7,258	5,123	4,600	0.09%
HARBORMASTER			-	-	-	-	
LANDFILL			-	-	-	-	
MAINTENANCE	323,689	329,690	531,642	328,530	(8,750)	27,000	0.54%
MUNICIPAL GARAGE			-	-	-	-	
PUBLIC FACILITIES	830,151	1,278,488	1,335,916	1,383,498	1,467,440	1,368,000	27.22%
ROADWAY			-	-	-	-	
SANITATION	3,300	16,800	20,200	12,300	23,580	20,000	0.40%
TRANSFER STATION			-	-	-	-	
RECREATION	18,632	15,250	7,500	825	40,850	41,000	0.82%
PARKS ADMIN			-	-	-	-	
PARKS	1,926,453	1,887,531	1,718,683	1,517,974	1,877,543	2,139,957	42.58%
ZOO	100,000	400,000	300,000	400,000	400,000	400,000	7.96%
GOLF COURSE			-	-	-	-	
CAROUSEL			-	-	-	-	
PUBLIC FACILITIES TOTAL	4,020,743	4,874,411	\$ 4,934,952	\$ 4,605,729	\$ 4,742,269	\$ 5,026,228	
TOTAL BUDGET	406,270,485	\$ 438,028,309	\$ 448,698,891	\$ 455,191,712	\$ 458,158,359	\$ 492,348,970	
PF PERCENT OF REVENUES	0.99%	1.11%	1.10%	1.01%	1.04%	1.02%	



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PUBLIC FACILITIES ACTIVITIES THAT SUPPORT MAYOR'S MISSION STATEMENT:

We are committed to making Bridgeport the cleanest, greenest, safest, most affordable city with schools and neighborhoods that improve every year by:

- Reducing property taxes
- Developing innovative approaches to improving the quality of our education system
- **Making our streets and citizens safer**
- Expanding economic development
- Building more workforce housing
- **Supporting a healthier lifestyle**
- **Revitalizing our neighborhoods**
- Providing more local jobs and small business opportunities
- **Protecting our environment and greening our city**
- **Creating a leaner, more efficient government**
- **Accessing 21st Century technology and infrastructure**
- Supporting the Arts
- **Ensuring a vibrant, diverse community**

ENGINEERING

- Designed & implemented drainage improvements on Railroad Avenue where there had been little to no drainage previously. The installation of dry wells will provide a longer lifespan for the newly graded asphalt roadway. Dry wells are passive underground water diversion systems that handle storm water runoff by dissipating it into the ground, where it joins groundwater. **Making our streets and citizens safer.**
- Installing 17 State of the art traffic intersections. **Making our streets and citizens safer.**
- Will upgrade the damaged central traffic server, replacing it with a new state of the art server and upgraded computer backup system. The existing traffic controllers as well as the newly constructed intersection will all be incorporated into the new system. **Making our streets and citizens safer.**
- Manage public improvement projects that will enhance the City's environment, reduce flooding and improve safety by repairing or replacing the City's infrastructure. The adoption of the Storm Water Management Manual will help prevent localized flooding on new developments and substantial renovations. Our close work with the Federal Emergency Management Agency (FEMA) & upcoming FEMA mapping upgrades and City ordinance revisions will also reduce flooding and improve safety. The new Storm Water Management Manual will be implemented at the discretion of this department and the Water Pollution Control Authority (WPCA). We continue to work with the Office of Homeland Security and the Department of Public Facilities to obtain Federal and State funding for various flood control projects. **Revitalizing our neighborhoods, Making our streets and citizens safer.**

HARBORMASTER

- Continue to provide safety and efficient operation of Bridgeport's harbor through oversight and proper planning. **Protecting our environment and greening our city.**
- Creating an aerial view of the harbor's mooring fields and overlaying GPS coordinates for each mooring in the field identifying its owner. This improves mooring planning and configuration, allowing for the most efficient use of available space. **Revitalizing our neighborhoods.**

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BUILDING & FACILITIES MAINTENANCE

- Connected the Beardsley Zoo's lighting for buildings with energy management systems to turn lights on and off with computer to save electricity. [Protecting our environment and greening our city.](#)
- Installed a new system for one card to access Emergency Operations Center, The Eisenhower Center, the Health Department, and City Hall. Providing each building with one master key for all doors cuts back on wasted time for custodians and trades finding keys to different rooms. [Accessing 21st Century technology and infrastructure.](#)
- Increased recycling efforts in all City Offices, distributed new bins to City Hall, Completed City Hall, City Hall Annex, The Eisenhower Center, the Health Department, Police Headquarters, and McLevy Hall. [Protecting our environment and greening our city.](#)
- Continue to participate in the ISO New England Load Response Program. Load Response programs compensate large electricity users for reducing consumption when market prices are high or demand is high and system reliability is at risk. [Accessing 21st Century technology and infrastructure.](#)
- Installed 6 electronic eye or push control water faucets in City Hall to reduce water consumption. [Protecting our environment and greening our city.](#)
- Conducted two energy efficient lighting fixture sales. [Protecting our environment and greening our city.](#)
- Transitioning all decorative lights to 100watt bulbs to reduce energy consumption. [Protecting our environment and greening our city.](#)
- Upgraded 17 intersections with LED traffic lights. LEDs consume less energy and have a longer lifespan than traditional traffic lights. [Accessing 21st Century technology and infrastructure.](#)
- To continue link of all buildings' energy management systems to one central location to include dial-up access, allowing for remote access to all locations from just one location. At present, the North End Library, Police Station, Zoo, and Emergency Operations Center all almost complete. [Accessing 21st Century technology and infrastructure.](#)
- Completed the installation of security cameras inside and outside all buildings to monitor parking lots and high-risk areas to help prevent theft and vandalism. At present, the North End Library, Police Station and Zoo are complete; Emergency Operations Center almost finished. [Making our streets and citizens safer.](#)

MUNICIPAL GARAGE

- Ordered two new 25 yd. dual steer rear-load sanitation trucks with plow hitches, container winch system for dumpsters and twin cart tipplers for dumping totters. These trucks will be replacing two high maintenance 20-year-old trucks. Ordered two new 25 yd. dual steer rear-load sanitation trucks with plow hitches, container winch system for dumpsters and twin cart tipplers for dumping totters. These trucks will be replacing two high-maintenance 20-year-old trucks. [Accessing 21st Century technology and infrastructure.](#)
- Purchased a new 40 yd. front-end load Sanitation truck for garbage pickup at all condos in the City. [Creating a leaner, more efficient government.](#)
- Employees of the Municipal Garage are working to protect our environment and save money by recovering and recycling the resources used at our facility. Some of the recovered resources include freon, ethylene glycol, waste oil, waste speedy dry, mechanic rags, parts, washer chemicals, diesel oil, scrap metal, tires, oil filters and batteries. [Protecting our environment and greening our city.](#)

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- We retrofitted twelve cart lifters on our recycling trucks to be compatible with the City's new toter carts. We purchased parts, designed, fabricated, welded and repaired the bins in-house. The savings doing this retrofit & repair in-house amounted to at least \$10,000. The trucks can now dump the carts for all condo-recycling pickups. [Creating a leaner, more efficient government](#)
- Purchased a Nitrogen Generator and at service intervals began removing air from tires and inflating with nitrogen in 50 fleet cars and light trucks. We also will be inflating with nitrogen in the heavy trucks and equipment tires. Nitrogen-inflated tires perform better, last longer, and function with a greater degree of safety than tires inflated with regular compressed air. Industry field tests suggest nitrogen-inflated tires can last up to 30% longer. Since nitrogen is a clean, moisture-free gas, it slows down internal tire oxidation, which slows down the aging of tires. Using nitrogen in tires can improve gas mileage by as much as 6%. [Protecting our environment and greening our city.](#)
- Installed GPS on 86 vehicles in the fleet to monitor travel time, stop time, distance traveled, and maximum speed. This will help to hold drivers accountable for vehicle abuse, will reduce fuel and maintenance costs, and generate reports for increased accountability and improve productivity. It should also help reduce wasted fuel, and unnecessary trips. [Accessing 21st Century technology and infrastructure.](#)
- Implemented and utilize the new computerized vehicle information system to compile data on the repairs and cost per vehicle, preventive maintenance scheduling, and parts inventory. We started the live paperless shop work orders October 28, 2008. Through end of February, more than 1,000 work orders were created and completed. Preventive maintenance tracked & work orders scheduled. Parts inventory updated daily and all parts are charged out and parts warranties tracked. Mechanics are using the system to create paperless work orders and charge parts, mileage and labor. [Accessing 21st Century technology and infrastructure;](#) [Creating a leaner, more efficient government.](#)
- To continue and increase the tire-recapping program. Tire recapping reduces waste and results in cost savings. A recapped tire costs 50 to 70% less than a new tire, has a longer tread life than that experienced with new tires, and results in savings due to deferred disposal. [Creating a leaner, more efficient government](#)

ROADWAY

- To continue to improve response times for pothole repair. We estimate approximately half of potholes are repaired within 24 hours of notification. All are repaired within 48 hours. Repaired more than 9,000 potholes through mid-March 2009 and patched 141 cuts. [Making our streets and citizens safer.](#)
- Increased sweeping miles by almost 10% from FY07 to FY08. In first six months of FY09, 4,728 lane-miles have been swept. [Revitalizing our neighborhoods.](#)
- Condominium refuse and recycling collection is being provided in-house as of January 1, 2009. Roadway personnel were instrumental in the transition from private vendor to city-staff providing refuse and recycling services to condos. 285 dumpsters for refuse and 355 carts for recycling were delivered and installed to 123 condominium locations in only approximately five weeks while battling snowstorms and working around holidays. Roadway continues to provide the personnel and management for these routes. [Protecting our environment and greening our city.](#) [Creating a leaner, more efficient government.](#)
- Picked up and disposed of 633.48 tons of Illegal Dumping through mid-March 2009, including 66.74 tons of metal and 527 tires.
- Collected and recycled more than 2,000 tons of leaves. [Protecting our environment and greening our city.](#)
- All snow removal vehicles have been outfitted with GPS systems to improve accountability and reporting capability. [Creating a leaner, more efficient government.](#) [Accessing 21st Century technology and infrastructure.](#)

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SANITATION

- Working to complete the Citywide Toter Rollout Program by purchasing and distributing remainder of 30,000 new Toter rollout containers to residents, generating multiple benefits including reduction in worker's injuries, a decrease in street litter, improved customer satisfaction, and reducing tipping fee costs. We are working to improve the public's understanding of the relationship between refuse tonnages and expenses. In particular, to emphasize the need to keep waste toter lids closed to reduce the water-weight of residential garbage that occurs when garbage gets rained on. [Protecting our environment and greening our city.](#)
- Working to increase recycling participation among residents, reducing waste disposal at the burn plant and thereby reducing tipping fee expense to the City. Almost 2,400 additional bins have been distributed to residents so far this fiscal year. Our goal is to increase recycling tonnage by 15%. We are conducting experiment on Route 3 in which new computer software is being utilized to call each resident to remind them on recycling week to put out their bins. Recycling tonnages have increased significantly from FY07 and FY08. [Protecting our environment and greening our city.](#) [Accessing 21st Century technology and infrastructure.](#)
- Continue to increase recycling participation in City Buildings. Sanitation distributed 150 desk-side bins to City Hall Annex alone. From the Annex, 19.6 tons of paper were diverted from the waste stream since the program re-focused in Jan 2008. [Protecting our environment and greening our city.](#)

PARKS & RECREATION ADMINISTRATION

- Parks Administration & Maintenance continued to clean & maintain all 45 parks by scheduling and coordinating the assignment of work crews. Provided support services annually for over 75 large events and 325 small events. [Revitalizing our neighborhoods; supporting a healthier lifestyle.](#)
- Over 1,700 games were played on the 37 athletic fields maintained by the Bridgeport Parks and Recreation Department in 2008. Parks & Recreation provided field scheduling & preparation, seed & fertilizer applications and scheduled services to support 18 youth and 12 adult baseball & softball leagues, 7 youth and 6 adult soccer leagues, and 6 youth football leagues. [Supporting a healthier lifestyle.](#)
- Installed barrier fences and a new sidewalk at Glenwood Park. At Beardsley Park a barrier Guard Rail was installed. The playground was repaired. Three baseball fields and a section of sidewalk that were damaged from flooding in 2007. Repaving and curbing on all roads, removal of invasive species from the bridge, and the creation of more green space were accomplished. [Revitalizing our neighborhoods.](#) [Making our streets and citizens safer.](#)
- As part of the RBS Supergrounds project and volunteer effort at Westside II Park, a new playground and picnic area were installed, benches were repainted and re-mounted, the baseball diamond and soccer field were renovated and repaired and the tree canopy at the park was pruned and two new trees were planted. The pavilion was re-roofed with the help of the Building Maintenance Department. [Revitalizing our neighborhoods; Making our streets and citizens safer.](#)
- To continue improve Seaside Park. In the previous summer season, checkpoint revenue was at an all-time high. The mummy pond water fountain was restored. Durable volleyball nets at Main Beach were installed and the drive-in area to the City of Bridgeport Mounted Police horse stables was repaved. [Supporting a healthier lifestyle.](#)
- Two new soccer fields, one baseball diamond and tennis courts were added to Veteran's Memorial Park. Developing a barrier free nature trail behind Discovery Museum in 2009. Parks & Recreation has begun the first phase of the invasive species control plan. Following the control effort native species will be planted. [Revitalizing our neighborhoods; supporting a healthier lifestyle.](#)

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- A comprehensive riverbank cleanup at Waterview (James Brown) Park successfully removed debris and illegal dumping in the park. With the assistance of volunteers and city staff, the Park has been restored to a venue for quality recreation activities. [Revitalizing our neighborhoods. Supporting a healthier lifestyle. Making our streets and citizens safer.](#)
- To continue to expand citywide playground and fence repairs and improvements to expedite daily maintenance at all parks and playground areas in the parks through consistent inspections and timely repairs. [Making our streets and citizens safer.](#)
- To maintain and nurture the existing tree population and horticultural furnishings in the esplanades, sidewalks, and parks in the effort to reinvigorate the City's green canopy. In 2008, our Arbor Day Tree Planting Campaign brought 40 trees in resident's front yards, rights-of-way and pocket parks. Additional trees were planted at Seaside Park. We are central to the effort to develop a comprehensive urban forest management plan as part of Mayor Bill Finch's B-Green 2020 Sustainability Initiative. [Protecting our environment and greening our city.](#)
- "Big Belly" solar powered trash compactors have been purchased for Beardsley Zoo and Fairchild Wheeler Golf Course. The Department of Public Facilities and the Central Grants Department is developing a plan to provide recycling opportunities for visitors and residents to use in the City's parks. [Protecting our environment and greening our city.](#)
- To revise and update the Parks and Recreation Department information on the City Website to better service City residents. Parks has compiled information and is looking forward to uploading data and information to better serve the public in the coming months with the help of ITS. [Accessing 21st Century technology and infrastructure.](#)

ZOO

- Increased attendance by more than 10%. Over 20,000 new visitors came to the Zoo in 2008 than attended in 2007, due in part to increased attention to marketing the Zoo and its programs in the previous year. In 2007-2008, a \$150,000 investment in advertising and marketing boosted overall attendance and increased participation in educational programming and party rentals and special events as well. [Ensuring a diverse, vibrant community.](#)
- Completed a rain garden conservation program throughout the Zoo as a water conservation and education project. [Protecting our environment and greening our city.](#)
- Improvements in energy conservation, upgrades to the humidification system in the Rainforest, and other improvements will decrease our carbon footprint while continuing to ensure a facility that represents the values of supporting wild animals and the environment. [Accessing 21st Century technology and infrastructure.](#)