

FAQ's
City of Bridgeport Smart Parking Meter System

Ticket Related

• ***How do I pay my parking ticket?***

- You can pay your ticket online by visiting **www.parkingticketpayment.com/bridgeport**.
- You can also pay by check or money order. Write the ticket number and license plate number on your check or money order, make it out to **“City of Bridgeport”** and return it to the address below:

LAZ Parking
333 State Street
Bridgeport, CT 06604

LAZ Parking is open from 8:00 AM to 5:00 PM Monday - Friday.

Or

Bridgeport Police Dept.
Parking Violations Bureau
300 Congress St.
Bridgeport, CT 06604-4086

The parking violations bureau is open from 8:30 AM to 4:00 PM Monday - Friday.
The office is closed from 12:30 PM - 1:30 PM daily.

• ***How do I appeal my parking ticket?***

- You can appeal your ticket online by visiting **www.parkingticketpayment.com/bridgeport**.
- Your ticket may also be appealed in person or by mail within fourteen (14) calendar days of the date issued. Send the ticket with a brief explanation of the circumstances to the address below:

LAZ Parking
333 State Street
Bridgeport, CT 06604

Or

Bridgeport Police Dept.
Parking Violations Bureau
300 Congress St.
Bridgeport, CT 06604-4086

• ***How much is a parking ticket?***

- The fine is \$20.00 for being over-parked at a meter.

• ***How long do I have to pay my parking ticket?***

- You have fourteen (14) calendar days to either pay or appeal your ticket. Fines double after 14 calendar days from the date the ticket was issued.

Malfunctioning Meter

- **What should I do if the meter I park at is broken?**
 - Report defective meters by noon of the next business day. Call LAZ Parking at 203-690-1112.

General Parking Questions

- **What do the yellow, green, and red lights on the meter indicate?**
 - A **yellow** blinking light indicates you are within your initial grace period and must pay the meter or vacate the parking space within 10 minutes from the time you parked.
 - A solid **green** light indicates you have valid time left on your parking session, or it could mean the meter is not being enforced and is in a free parking mode. Check the meter screen to confirm.
 - A blinking **red** light indicates you have violated your parking session and could receive a ticket.
 - A solid **red** light indicates the meter has been placed in a no parking state. Parking at a meter that has a red light or that is in a no parking state may result in a ticket. Check the meter screen to confirm.
- **How much does it cost to park at a meter?**
 - The parking rate is \$1.00/hour. You may purchase up to 4 hours in one single parking session. The meter will prohibit further payment after the maximum purchase of 4 hours has been made. After 4 hours, you must move your vehicle to avoid receiving a ticket.
- **What methods of payment are accepted at the meter?**
 - You may pay for parking either by quarter or debit or credit card. The minimum allowable purchase by debit or credit card is \$1.00.
- **When are the meters and parking regulations enforced?**
 - Parking meters are enforced Monday through Friday between 8:00 AM and 6:00 PM. If you do not pay for parking, you risk receiving a ticket.
 - In all districts, parking is **free** during holidays observed in the City of Bridgeport: New Year's Day, Martin Luther King Jr. Day, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and the day after, and Christmas Day.
- **How long can I stay parked at a meter?**
 - You can stay parked at a meter for up to 4 hours. After 4 hours, you must move your vehicle to avoid receiving a ticket.
- **When can a vehicle be towed?**
 - Delinquent violations may result in towing and/or immobilization of vehicles.
- **Can I use a metered space to wait for someone that I'm picking up?**
 - You may remain parked at a meter for no more than 10 minutes without paying. If you stay more than 10 minutes without paying the meter, you are at risk of receiving a ticket.